

**David Christian**  
Vice President  
Regulatory Affairs Florida



106 E. College Ave  
Tallahassee, Florida 32301  
Telephone 850-224-3963  
Fax 850-222-2912  
david.christian@verizon.com

June 3, 2011

Ms. Beth W. Salak, Director  
Division of Competitive Markets and Enforcement  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A12 Central Office Non-Transport Service Offerings

8th Revised Page 7  
3rd Revised Page 7.1  
1st Revised Page 30

The purpose of this filing is to eliminate the minimum requirement of 2 lines for CentraNet<sup>®</sup> and CentraNet<sup>®</sup> CustoPAK Service, making service available on a single line.

If you require additional information, please call Frank App at (813) 978-2006.

Sincerely,

David M. Christian  
Vice President  
Regulatory Affairs Florida

Attachments

DMC:rt

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.6 CentraNet<sup>®</sup> Service/Digital (ISDN) CentraNet<sup>®</sup> Service (Continued)

.2 Regulations (Continued)

- k. CentraNet<sup>®</sup> Service is not available for Vacation Service.
- l. The normal minimum service period, as specified in Section A2 of this tariff, will be applicable to CentraNet<sup>®</sup> systems not under contract.
- m. (Deleted)
- n. Directory Listings will be furnished subject to the rates and regulations specified in Section A6 of this Tariff. Two primary directory numbers (DNs) are included with Digital (ISDN) CentraNet<sup>®</sup> Service, one for each channel. If an additional DN is required on either channel, an additional number charge as specified in A12.6.9c.(6.) shall apply for each additional number.
- o. The number of simultaneous exchange and toll network calls to and from Main Stations and attendant positions of a CentraNet<sup>®</sup> and/or Digital (ISDN) CentraNet<sup>®</sup> system are limited by the number of Network Access Registers subscribed to by the customer. In addition, where a CentraNet<sup>®</sup> system is located within an airport telephone service area, telecommunications-type calls between stations of the CentraNet<sup>®</sup> system and stations of other airport-located CentraNet<sup>®</sup> systems or eligible stations served by airport telephone service are also limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming, or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4 of this Tariff apply per Network Access Register affected. The Central Office Line Connection Charge is not applicable.

Access to the exchange network for Digital (ISDN) CentraNet<sup>®</sup> voice calls is provided via a Network Access Register (NAR) as specified in Section A3.13. Each business system will have, at a minimum, one (1) NAR. Access to the exchange network for outgoing Digital (ISDN) CentraNet<sup>®</sup> data calls does not require NARs.

- p. Service charges, as specified in Section A4 of this Tariff, apply to CentraNet<sup>®</sup> systems except as provided in A12.6.6 of this Tariff.
- q. CentraNet<sup>®</sup> nonrecurring charges are due on initial installation or subsequent additions. The Central Office Line Connection and specific nonrecurring charges associated with CentraNet<sup>®</sup> Service lines, Network Access Registers (NARs), Feature Packages, and/or Optional Features will not apply on initial installs of contracted service, however the Network Access Establishment Charge shall be applicable.
- r. If the CentraNet<sup>®</sup> subscriber elects a Message Rate Service option, Message Rate Service usage charges specified in Section A3 are applicable on calls to locations outside the subscriber's CentraNet<sup>®</sup> system in addition to rates and charges in this and other tariff sections for CentraNet<sup>®</sup> service and other associated services. Usage charges are not applicable on calls originated and terminated within the same CentraNet<sup>®</sup> system.

(D)

|

(D)

- s. Digital (ISDN) CentraNet<sup>®</sup> Service is required to conform with the Technical Reference Specifications as used by the Company in the Verizon Technical Interface Reference Manual. Refer to Bellcore TR #'s 393, 394, 397, 471, 793, and ANSI T1.601-620, T1.216-219. Digital (ISDN) CentraNet<sup>®</sup> Service will be provided where local loops do not exceed a maximum of 34 db loss as measured at the customer's premises. Where these conditions cannot be met, the customer must subscribe to Individual Line Loop Extension for Digital (ISDN) CentraNet<sup>®</sup> Service.

(T)

- t. Digital (ISDN) CentraNet<sup>®</sup> Access

(T)

- (1.) Digital (ISDN) CentraNet<sup>®</sup> Access provides support for connecting a maximum of eight (8) terminals, belonging to the same customer, to a single Digital (ISDN) CentraNet<sup>®</sup> Line (2B+D). A minimum of one (1) and a maximum of eight (8) identifiable users is allowed per Digital (ISDN) CentraNet<sup>®</sup> access.

<sup>®</sup> - Registered Trademark

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.6 CentraNet<sup>®</sup> Service/Digital (ISDN) CentraNet<sup>®</sup> Service (Continued)

## .2 Regulations (Continued)

- t. Digital (ISDN) CentraNet<sup>®</sup> Access (Continued) (T)
  - (2.) Only one user will be connected to each "B" channel, the remaining users on the same Digital (ISDN) CentraNet<sup>®</sup> Line will have access to the "D" channel only.
  - (3.) Up to six users can share the same "D" channel simultaneously in a "D" channel packet switching arrangement.
  - (4.) A maximum of eight (8) terminals belonging to the same customer are permitted per Digital (ISDN) CentraNet<sup>®</sup> Line. At a minimum, one additional directory number is required for each additional terminal.
  - (5.) Multiple users are not permitted on the attendant's console Digital (ISDN) CentraNet<sup>®</sup> Line.
- u. Two primary directory numbers are included with Digital (ISDN) CentraNet<sup>®</sup> Service, one for each of two channels. If an additional directory number is required on either channel, an additional number charge applies for each additional number. (T)
- v. In order for systems over 25 lines to qualify for quantity discounts, CentraNet<sup>®</sup> Service equipped lines must primarily terminate at a single designated location of the customer of record. In those instances where a service configuration results in more than 30% of the lines terminating at a remote location of the customer of record within the coverage area of the Central Office, the service must be offered pursuant to contract to account for cost considerations. Customer of record does not apply to an entity reselling this service. In resale scenarios, the lines must terminate at the primary single location of the customer with identical pricing and costing rules as applicable to end-user customers of record. (T)

.3 CentraNet<sup>®</sup> Features

- a. All features may not be available on all switches. Features provided via CentraNet<sup>®</sup> Service from host central office interface equipment and software include:
  - (1.) Basic Service Features: Automatic Identification of Outward Dial (AIOD), Common Recorded Announcement on Intercept, Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Distinctive Ringing, Station-to-Station Calling, Touch Call, Incoming Caller ID-Number (Digital (ISDN) CentraNet<sup>®</sup> only).
  - (2.) Line Feature Package-Series 1000 - Call Alternation, Call Forward (All, Busy, No Answer-Fixed/Variable), Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Call Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction.

<sup>R</sup> - Registered Trademark of Verizon

(T)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.12 CentraNet® CustoPAK

## .1 General

- a. CentraNet® CustoPAK is a non-engineered CentraNet® base service, which once the switch is pre-positioned, does not require operations to provision at the time of the customer order and does not require the customer to use the "dial 9" access code to place calls. CentraNet® CustoPAK is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and services are not offered separately. CentraNet® CustoPAK is a customized package for business, and may not exceed a maximum of 30 lines. CentraNet® CustoPAK provides an enhanced dial tone from the Central office to the customer's premises along with a menu of basic services
- b. CentraNet® CustoPAK is furnished from compatible digital type switching equipment located on the Company premises and includes the facilities necessary for intercommunication between CentraNet® lines within the customer's system.
- c. CentraNet® CustoPAK services provides local exchange service (no dial "9" required), direct inward-dialing to CentraNet® lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Company, touch calling service, and intercept to the main listed number.
- d. No Network Access Register (NARs) required for local access.
- e. No other CentraNet® Classes of Service and features can be mixed with CentraNet® CustoPAK Service. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meet the communications needs of the business as well as choosing services from within the offered CentraNet® CustoPAK package for each line or hunt group.
- f. CentraNet® CustoPAK is available only where technically feasible.

(C)

® Registered Trademark of Verizon

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.6 CentraNet<sup>®</sup> Service/Digital (ISDN) CentraNet<sup>®</sup> Service (Continued)

.2 Regulations (Continued)

- k. CentraNet<sup>®</sup> Service is not available for Vacation Service.
- l. The normal minimum service period, as specified in Section A2 of this tariff, will be applicable to CentraNet<sup>®</sup> systems not under contract.
- m. (Deleted)
- n. Directory Listings will be furnished subject to the rates and regulations specified in Section A6 of this Tariff. Two primary directory numbers (DNs) are included with Digital (ISDN) CentraNet<sup>®</sup> Service, one for each channel. If an additional DN is required on either channel, an additional number charge as specified in A12.6.9c.(6.) shall apply for each additional number.
- o. The number of simultaneous exchange and toll network calls to and from Main Stations and attendant positions of a CentraNet<sup>®</sup> and/or Digital (ISDN) CentraNet<sup>®</sup> system are limited by the number of Network Access Registers subscribed to by the customer. In addition, where a CentraNet<sup>®</sup> system is located within an airport telephone service area, telecommunications-type calls between stations of the CentraNet<sup>®</sup> system and stations of other airport-located CentraNet<sup>®</sup> systems or eligible stations served by airport telephone service are also limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming, or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4 of this Tariff apply per Network Access Register affected. The Central Office Line Connection Charge is not applicable.

Access to the exchange network for Digital (ISDN) CentraNet<sup>®</sup> voice calls is provided via a Network Access Register (NAR) as specified in Section A3.13. Each business system will have, at a minimum, one (1) NAR. Access to the exchange network for outgoing Digital (ISDN) CentraNet<sup>®</sup> data calls does not require NARs.

- p. Service charges, as specified in Section A4 of this Tariff, apply to CentraNet<sup>®</sup> systems except as provided in A12.6.6 of this Tariff.
- q. CentraNet<sup>®</sup> nonrecurring charges are due on initial installation or subsequent additions. The Central Office Line Connection and specific nonrecurring charges associated with CentraNet<sup>®</sup> Service lines, Network Access Registers (NARs), Feature Packages, and/or Optional Features will not apply on initial installs of contracted service, however the Network Access Establishment Charge shall be applicable.
- r. If the CentraNet<sup>®</sup> subscriber elects a Message Rate Service option, Message Rate Service usage charges specified in Section A3 are applicable on calls to locations outside the subscriber's CentraNet<sup>®</sup> system in addition to rates and charges in this and other tariff sections for CentraNet<sup>®</sup> service and other associated services. Usage charges are not applicable on calls originated and terminated within the same CentraNet<sup>®</sup> system.

~~s. A minimum of two (2) CentraNet<sup>®</sup> Service lines is required for the first system established per customer within a local calling area. If the CentraNet<sup>®</sup> system falls below two lines it will no longer be considered a CentraNet<sup>®</sup> system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply.~~ (D)

~~s~~ Digital (ISDN) CentraNet<sup>®</sup> Service is required to conform with the Technical Reference Specifications as used by the Company in the Verizon Technical Interface Reference Manual. Refer to Bellcore TR #'s 393, 394, 397, 471, 793, and ANSI T1.601-620, T1.216-219. Digital (ISDN) CentraNet<sup>®</sup> Service will be provided where local loops do not exceed a maximum of 34 db loss as measured at the customer's premises. Where these conditions cannot be met, the customer must subscribe to Individual Line Loop Extension for Digital (ISDN) CentraNet<sup>®</sup> Service. (T)

~~u~~ Digital (ISDN) CentraNet<sup>®</sup> Access (T)

(1.) Digital (ISDN) CentraNet<sup>®</sup> Access provides support for connecting a maximum of eight (8) terminals, belonging to the same customer, to a single Digital (ISDN) CentraNet<sup>®</sup> Line (2B+D). A minimum of one (1) and a maximum of eight (8) identifiable users is allowed per Digital (ISDN) CentraNet<sup>®</sup> access.

<sup>®</sup> - Registered Trademark

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.6 CentraNet<sup>®</sup> Service/Digital (ISDN) CentraNet<sup>®</sup> Service (Continued)

.2 Regulations (Continued)

~~u.~~ Digital (ISDN) CentraNet<sup>®</sup> Access (Continued) (T)

- (2.) Only one user will be connected to each "B" channel, the remaining users on the same Digital (ISDN) CentraNet<sup>®</sup> Line will have access to the "D" channel only.
- (3.) Up to six users can share the same "D" channel simultaneously in a "D" channel packet switching arrangement.
- (4.) A maximum of eight (8) terminals belonging to the same customer are permitted per Digital (ISDN) CentraNet<sup>®</sup> Line. At a minimum, one additional directory number is required for each additional terminal.
- (5.) Multiple users are not permitted on the attendant's console Digital (ISDN) CentraNet<sup>®</sup> Line.

~~u.~~ Two primary directory numbers are included with Digital (ISDN) CentraNet<sup>®</sup> Service, one for each of two channels. If an additional directory number is required on either channel, an additional number charge applies for each additional number. (T)

~~w.~~ In order for systems over 25 lines to qualify for quantity discounts, CentraNet<sup>®</sup> Service equipped lines must primarily terminate at a single designated location of the customer of record. In those instances where a service configuration results in more than 30% of the lines terminating at a remote location of the customer of record within the coverage area of the Central Office, the service must be offered pursuant to contract to account for cost considerations. Customer of record does not apply to an entity reselling this service. In resale scenarios, the lines must terminate at the primary single location of the customer with identical pricing and costing rules as applicable to end-user customers of record. (T)  
(N)  
(N)

.3 CentraNet<sup>®</sup> Features

a. All features may not be available on all switches. Features provided via CentraNet<sup>®</sup> Service from host central office interface equipment and software include:

- (1.) Basic Service Features: Automatic Identification of Outward Dial (AIOD), Common Recorded Announcement on Intercept, Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Distinctive Ringing, Station-to-Station Calling, Touch Call, Incoming Caller ID-Number (Digital (ISDN) CentraNet<sup>®</sup> only).
- (2.) Line Feature Package-Series 1000 - Call Alternation, Call Forward (All, Busy, No Answer-Fixed/Variable), Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Call Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.12 CentraNet® CustoPAK

## .1 General

- a. CentraNet® CustoPAK is a non-engineered CentraNet® base service, which once the switch is pre-positioned, does not require operations to provision at the time of the customer order and does not require the customer to use the "dial 9" access code to place calls. CentraNet® CustoPAK is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and services are not offered separately. CentraNet® CustoPAK is a customized package for business ~~with a minimum of 2 lines~~, and may not exceed a maximum of 30 lines. CentraNet® CustoPAK provides an enhanced dial tone from the Central office to the customer's premises along with a menu of basic services (C)
- b. CentraNet® CustoPAK is furnished from compatible digital type switching equipment located on the Company premises and includes the facilities necessary for intercommunication between CentraNet® lines within the customer's system.
- c. CentraNet® CustoPAK services provides local exchange service (no dial "9" required), direct inward-dialing to CentraNet® lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Company, touch calling service, and intercept to the main listed number.
- d. No Network Access Register (NARs) required for local access.
- e. No other CentraNet® Classes of Service and features can be mixed with CentraNet® CustoPAK Service. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meet the communications needs of the business as well as choosing services from within the offered CentraNet® CustoPAK package for each line or hunt group.
- f. CentraNet® CustoPAK is available only where technically feasible.

® Registered Trademark of Verizon